



Tuscan Flooring Care & Maintenance Instructions

Correct care & maintenance of your Tuscan engineered floor will help ensure your floor always looks its best and will aid its long term reliability and performance.

For routine care and maintenance please follow these simple instructions:

INITIAL CARE IMMEDIATELY FOLLOWING INSTALLATION

Tuscan lacquered, UV Oiled or Wax Oiled finished floorings

- Dust the floor and if your flooring has been glued down clean off any adhesive residue with an appropriate adhesive cleaner.
- Clean the floor with "Bona - Wood Floor cleaner" taking care to use the correct type of flat mop and to follow the instructions on the container.
This cleaner is available through your supplier of your Tuscan flooring.
- A Bona - "Wood Floor Cleaning Kit" is also available which includes the Bona cleaner and mop.
- Wax oiled finish flooring should be re oiled after installation and on going as required using Bona wax oil refresher.



ONGOING CARE & MAINTENANCE

- Vacuum or sweep the floor weekly, or more frequently if required. The vacuum head must be brush or soft felt. Do not use a vacuum that has beater bars or a hard metal head.
- A floor swivel head flat mop with replaceable cloth cover is highly recommended to eliminate finer particles of dirt and grit that may build up on the floor.
- Spillages and tracked in dirt should be wiped off the floor immediately.

Periodically, or as is deemed necessary based on wear and dirt build up etc, thoroughly clean your lacquered or UV Oiled floor by using the "Bona -Wood Floor Cleaner".

For occasional "refreshing", (or as required due to use), of your floor surface the following products are available:

Lacquered finish : Bona - "Wood Floor Refresher"

UV Oiled or wax oiled Finish : Bona - "Oil Refresher"
& Bona "wax oil refresher."



These refresher products should be applied using Bona - Refresher applicator pad beige.

All these maintenance items should be available through you flooring supplier.



Things to “do” and be aware of:

- **DO** - Make use of door mats at all external entrances and over high traffic areas of the floor as this will significantly help to avoid dirt and grit being walked on to the floor.
- **DO** - Use furniture protection pads under all furniture legs and feet as this will avoid damage being caused by the movement of furniture across the floor. Use work station mats at desks, under chairs and in front of any furniture where footfall is continual in a small specific area. This will avoid damage and excessive or accelerated wear from castors, chair feet and specific continual footfall in these areas.
- **DO** - Clean, re oil (wax oil floors), & maintain your floor as necessary using the recommended Bona cleaner and oil maintenance products.
- **DO** - Try to keep the relative humidity within the room between 45–65% as this will minimise the floors natural tendency to move during the seasons of the year. Small humidity meters can be purchased via many online companies and should be relatively inexpensive.
- **DO** - Protect your floor from constant direct sunlight where possible using curtains and blinds as areas subjected to prolonged constant sunlight will age and discolour at an accelerated rate compared to shaded areas of the floor.
- **DO** - Check the recommendations given by the manufacturer of any type of under floor heating system if there is an UFH system to be laid, or is an existing system in place, before the flooring is installed.

- **BE AWARE!** - If mats or rugs are laid on the floor, occasionally reposition them to avoid edge discolouration forming beneath them and at their edges as the flooring ages.
- **BE AWARE!** - That your floor is a natural product and as such will show signs of movement, i.e minor gapping, during the various seasons of the year as it reacts normally to its environmental conditions.
- **BE AWARE!** - That character variance is normal for a rustic wooden flooring as is shade and colour variance and that “blending” of the boards is a normal part of the wood floor installation process to ensure an overall blended acceptable appearance is achieved when fitted.

Very important “don’t’s” and things to avoid:

- **DON’T** - “Wet mop” the flooring, as this will cause excessive expansion of the floor and possible damage to the lacquered and / or oiled surface finishes.
- **DON’T** - Walk on the floor in narrow hard, or stiletto type, heels as this may damage the surface of the flooring.
- **DON’T** - Slide heavy furniture or objects across the floor as this may also damage the surface.
- **DON’T** - Use ammonia based cleaners, acrylic finishes, detergents, bleaches, polishes, abrasive soaps or cleaners, or any acidic based cleaners. These type of cleaners can etch, pit and discolour the surface of your flooring.
- **DON’T** - Use rugs or mats on the floor where an under floor heating system is in place as hot spots may be created under them which can affect the floor stability.
- **AVOID** - Letting pets with claws run across the flooring and always keep pets claws trimmed as animal claws may scratch the surface of the floor.
- **AVOID** - Letting sunlight shine on the floor for long periods of time as this will accelerate ageing of the floor, particularly if your room has large windows or patio doors. The use of curtains & blinds is recommended to reduce the effect of U.V. light ageing the floor.

If the relative air humidity in the room drops below 40% (eg in the heating season), air humidifiers should be utilised to keep the relative air humidity between 45–60%. Small domestic room hygrometers are commonly available for monitoring air humidity at a relatively small cost.